



# Financial support for Cyclone Gabrielle

We may be able to provide you with support and assistance if you've been affected by Cyclone Gabrielle. There are lots of ways we can help, and we can point you in the right direction based on your situation.

## Civil Defence Payment

The Civil Defence Payment is available in Hawkes Bay, Tairāwhiti and Wairoa. You don't have to be on a benefit to qualify for a Civil Defence Payment, and non-residents may be eligible. In most cases it doesn't matter what your income is or what assets you have.

## We can help with

- emergency food, clothing and bedding if yours has been damaged or destroyed
- loss of income due to an inability to work caused by Cyclone Gabrielle
- costs if you've had to leave your home
- a payment if you have evacuees staying with you in places such as a private home, marae or community centres.

## Call us on



**0800 400 100**

to find out how we can help, or to apply for a Civil Defence Payment.

You can also visit one of our Service Centres. Our usual hours are 8.30am to 5pm Monday to Friday, and 9.30am to 5pm on Wednesdays.

- **Napier** – 245-247 Tennyson Street, Napier
- **Taradale** – 15 Lee Road, Taradale
- **Hastings** – 506 Eastbourne Street, Hastings
- **Flaxmere** – 8 Swansea Road, Hastings
- **Waipukurau** – Government Agency Hub, 16 Northumberland Street
- **Gisborne** – 107 Lowe Street, Gisborne
- **Ruatoria** – 32 Barry Ave, Ruatoria
- **Wairoa** – Financial Literacy Services, Main Street (while our usual office at 236 Marine Parade is being repaired).

## Other support

There are lots of ways Work and Income can help with urgent and essential costs if you're on a benefit or low income.

Everyone's circumstances are different so what you qualify for, and if you need to pay the money back, depends on your situation.

## Accommodation

If you need to find temporary housing, please contact Temporary Accommodation Service on **058 754 163** or visit [tas.mbie.govt.nz/cyclone-flooding](https://tas.mbie.govt.nz/cyclone-flooding)

For more information, go to [workandincome.govt.nz/cyclone](https://workandincome.govt.nz/cyclone)

